

DECAMERON EXPLORER PANAMA CITY I Crisol of The Americas

# EXPLORER

Decameron Explorer stands out as a Destination Management Company with a successful history in the tourism industry in South and Central America with over 20 years of experience. Decameron Explorer is your local on site partner to operate and supervise the successful outcome for services rendered to individuals, incentive groups, tour-operator services, conventions, V.I.P. services, charter flights, tailor-made programs, transportation services. Decameron Explorer is the direct link to the best chain of All-Inclusive Hotels and Resorts of Central and South America, Decameron Hotels. Decameron Explorer offers the best programs in each destination including excellent options in transport and tour guide services in the most convenient category and budget for each client.

At the airport in each destination, Decameron Explorer has its own-operated offices where dedicated personnel welcome the arriving passengers with special permits to enter the international dock, immigration and customs areas. Thanks to this infrastructure, Decameron Explorer, with the support of professional tour guides, can organize group baggage identification to speed up the process of distribution to hotel rooms and manage pre-registrations in order to expedite the check-in process at the hotels.

Currently Decameron Explorer has offices in Panamá, El Salvador, Ecuador, Colombia, Haití and Peru. Among the personnel who work for Decameron Explorer there are professionals experienced in groups, incentives and conventions management, who are always available starting at the quote through to its execution.

#### **SERVICES**

Among the services, Decameron Explorer (DMC) offers:

- · Commercial airline reservations and sale.
- · Charter flight management and logistics.
- · Transfers of individuals and private groups
- Eco-touristic, cultural, historical, adventure, fishing and scuba diving excursions.
- · Roundtrip programs in Panamá (in combination with San Blas, Bocas del

Toro, Darién jungle and Chiriquí highlands), El Salvador (encompassing the Mayan World including Guatemala and Honduras), Ecuador (the breathtaking Galápagos islands, historical and colonial Cuenca, Guayaquil, Quito), Peru (in combination with Lima, Punta Sal, enchanting Cusco, magical Machu Picchu, Trujillo, Chiclayo and Chachapoyas) and Colombia (with the Caribbean in destinations such as San Andrés and Providence Islands, the unequaled and historic Cartagena, the Panaca Theme Hotel and the exotic Amazon).

- Specialty programs for groups, incentives and conventions (personalized for each client) with options for lodging, meals, transfers, entertainment, water sports, etc.
- · Educational Programs Decameron Es-Cool.
- · Give Back community programs.
- Personalized service at each Sales and Hospitality counter 7 days a week.

#### TRANSPORT INFRAESTRUCTURE

A complete fleet of vehicles, boats and planes assure excellent service in all our excursions, eco-tours and transfers.

#### **HUMAN RESOURCES**

We offer a team of organizers, coordinators and professional guides with more than 10 years of experience in handling cruises and charters, who can direct tours to the most interesting places in each country, with fluency in several languages (Spanish, English, German, Italian, Portuguese, French, Russian).

#### HACCP HEALTH & SAFETY PROGRAM

Decameron Explorer actively participates in Health & Safety programs. A team of Health & Safety Coordinators, trained to achieve the standards and regulations on Food Safety are INCLUDED in Decameron Explorer's staff. HACCP is a food handling and operating approach that promotes food safety by identifying food hazards and applying and monitoring appropriate control measures at points, critical to safety, reducing the risk of food associated illness in guests, and thereby reducing the number of claims. This team audits all tours and restaurants included in Decameron Explorer's portafolio, providing basic health & safety procedures training to our food & beverages suppliers.

#### PANAMÁ CIUDAD



Panama is a country in Central America bordered by water on both sides - the Northern coastline borders the Caribbean Sea and the Southern coastline with the Pacific Ocean. The country's strategic position has been decisive in many of the aspects of this nation - the isthmus that constitutes Panama, connects two giant continents and forms a bridge for the diversity of flora and fauna of South and North America. In addition, the geographical fact that Panama is located only 9 degrees North of the equatorial latitude ensures a pleasant, warm and consistent climate during all months of the year.

In sum, one small tropical country with two long coasts makes for a big playground. In a world where the wilderness and native cultures are inexorably disappearing, Panama – against all odds – continues with its essence intact. Panama is an explosion of wildlife, cultures, history and ethnicities.

### WATCHING

The waters off Panama is the only place in the world blessed enough to host the Humpback Whale migrations from both the Southern and Northern hemispheres every season. During the Southern hemisphere Humpback Whale season, there is a 95% chance of spending time with the whales. The Pacific Ocean off Panama is home to more than 30 species of cetaceans (dolphins & whales).

In the Pearl Islands, (where 2 seasons of the Survivor TV-series was filmed), as well as at Taboga and Taboguilla, the water is crystal clear turquoise and there are many islands, some deserted, around which you can observe these extraordinary creatures - whales are a familiar scene during the migration season in the warm waters of the Pacific Ocean, especially between Panama City and Contadora Island, where hundreds of whales gather to mate in the Bay of Panama. The majestic scenes of mating whales are, without a doubt, one of the star attractions of Panama.

**Included:** Bus and boat transportation, box lunch, soft drinks and snacks onboard,

English-speaking tour guide.

**Recommendations:** Light clothing, wet shoes or sneakers, sunblock, sunglasses,

hat, bathing suit, beach towel.

**Note:** Pregnant women and clients under the influence of alcohol or any other intoxicants are not allowed to partake in this activity.

DEPARTURE: 6:15 A.M. · RETURN: 5:00 P.M.





#### SHOPPING



The perfect combination! Admire the impressive engineering work of the early 1900's and the extraordinary short time required for the huge cargo ships to transit the Miraflores Locks (subject to the Panama Canal Authority's transit schedule).

We also visit one of Central America's largest shopping malls with over 300 stores offering a wide variety of merchandise (e.g. footwear, sports articles, souvenirs, clothes for the whole family, appliances, electronics, accessories, fragrance & cosmetics) and special discounts for visitors.

**Included:** Entrance to Miraflores Locks Visitor Center, Bus transport, English-speaking tour guide, Albrook Mall discount coupons and beverages. **Recommendations:** Light clothing, comfortable shoes, sunblock, hat, sunglasses.

DEPARTURE: 10:00 A.M. · RETURN: 4:00 P.M.

### PANAMA CANAL

Panama City is known to harbour "three cities in one" and on this tour we discover two of them: The Casco Antiguo and the modern city. We visit the Colonial City - or Casco Antiguo - designated as a World Heritage Site by UNESCO with attractions such as the Golden Altar, the Plaza de Francia, Las Bóvedas. The tour takes us to see the Miraflores Locks, where we can admire the operation of the Canal and the passage of ships (subject to the Panama Canal Authority's transit schedule). Appreciate the panorama of the Modern City of Panama and the waterfront coastal strip (Cinta Costera) where we find the monument to Vasco Núñez de Balboa, discoverer of the South Sea. Panoramic tour on the Amador Causeway, from where you have a magnificent view of the city and where there is a stop for shopping at Amphora Duty Free.

**Included:** Bus transport, English-speaking tour guide, entrance to Miraflores Locks Visitor Center and beverages.

Recommendations: Comfortable shoes, hat, sunblock and sunglasses.

DEPARTURE: 8:30 A.M. · RETURN: 1:00 P.M. DEPARTURE: 1:30 P.M. · RETURN: 6:00 P.M.







### COMMUNITY COMMUNITY

The Embera Indians are one of the many ethnic indigenous tribes in Panama. Visitors are welcome to discover their culture in one of their communities, Embera Purú, Parará Purú or Embera Drua (choice depends on the climate), each located on the banks of one of the most important rivers in the Canal Basin. After a scenic bus ride to the banks of the San Juan or Charges River, we are met by representatives of the Embera Indians who take us up the river in piraguas (wood canoes). We then arrive at a community of Embera Indians, originating from the mountainous region of the Darien province.

We experience the history and culture of the indigenous culture, through narrative, traditional dance and craftsmanship like baskets woven from the natural fibers of the chunga, maquenque and naguala palm trees, as well as figures carved in cocobolo wood and tagua (better known as vegetable ivory). We will enjoy a traditional lunch of fried fish and yucca or plantains served in a plantain leaf cone. This is the opportunity to try an ancestral custom in the form of a tattoo with jagua, an extract from vegetable seeds, which the Embera use to adorn their bodies with geometrical patterns or animal sketches for ceremonies and special celebrations. There is also time for a refreshing bath in the waterfall.

Degree of Difficulty: |-||

**Included:** Bus and river transport in an engine-powered piragua, Englishspeaking

tour guide, donation to the community and park, traditional lunch, fruits, tattoo (voluntary) and beverages.

**Recommendations:** Light and simple clothing, wet shoes or sneakers, swimsuit, beach towel, cash for souvenir shopping and for bringing dry goods to the community, change of clothes, sunblock and insect repellent.

**Notes:** Only individuals in reasonable physical health can participate in this activity. Pregnant women and clients under the influence of alcohol or any other intoxicants are not allowed to partake in this activity. Weather conditions may cause the visit to the waterfall to be cancelled. In that case, the visit will be limited to the community.

DEPARTURE: 9:00 A.M. · RETURN: 5:00 P.M.





PORTOBELO BAY

Portobelo, located 90 minutes away from Panama City, has the most spectacular bay to enjoy the enchantment of the Panamanian Caribbean, known for its tropical fish species, colourful coral and pristine waters.

Portobelo is also a historically prominent town, since this was the port of origin for all the riches that were transported from the Americas to Spain, making it a very attractive crucible for looting pirates and corsairs. In fact, you will practice snorkeling near where it is believed that the remains of the legendary Sir Francis Drake are resting, on the bottom of the sea.



**Included:** Bus and maritime transport, 10 passengers capacity boat with all the necessary safety equipment, English-speaking tour guide, snorkeling gear, beverages and lunch.

**Recommendations:** Sunblock, hat, insect repellent, seasickness medication, beach towel, wet shoes, bathing suit, change of clothes.

**Notes:** Only individuals in reasonable physical health can participate in this activity. Pregnant women and clients under the influence of alcohol or any other intoxicants are not allowed to partake in this activity. Tour may be cancelled at the last minute due to sea conditions.

DEPARTURE: 9:00 A.M. · RETURN: 5:00 P.M.

### GATUN EXPEDITION

Enjoy a wonderful ecological adventure, combining two attractions in one day! This tour features a ride on the Aerial Tram up to the observation tower, from where you can admire the expanse of the tropical rainforest, the local flora and fauna and the vastness of The Gatun Lake. Visit to the Orchid Plant Nursery, the Butterfly Nursery, and the Poison Frog Vivarium. Follows a boat ride on the aquatic pathways of the Panama Canal, meandering between the islands formed when the Gatun Lake was created as part of the Canal works.

This area, with its exuberant vegetation, is a natural sanctuary for many native species, such as three-toed sloths, Capuchin monkeys, toucans, crocodiles and turtles. Enjoy a buffet lunch at the 'Los Lagartos' restaurant, on the shores of the Chagres River, from where the view of the surrounding river and rain forest is amazing.

#### **Degree of Difficulty:** |

**Included:** Bus and boat transport (20 passengers each), English-speaking tour guide, aerial tram ride & visit, exhibitions, lunch and beverages.

**Recommendations:** Comfortable clothing, walking shoes, hat, sunscreen, insect repellent and sunglasses.

**Notes:** Only individuals in reasonable physical health can participate in this activity. Pregnant women and clients under the influence of alcohol or any other intoxicants are not allowed to partake in this activity. Schedule may vary, subject to the aerial tram itinerary.

DEPARTURE: 9:00 A.M. · RETURN: 4:00 P.M.









### EXPRESS TRAIN

Colon, Panama's commercial capital and the Western Hemisphere's largest Free Trade Zone. Weather permitting, a visit to Portobelo, the most important city on the Colonial trading route between Spain and the Americas. In the ruins of its fortifications, the canons that served to defend the city are still in place. Today, Portobelo is an important pilgrimage site for the devotees of the Cristo Negro or Black Christ.

We visit the Aguas Claras Observation Center - a new viewpoint of the Canal expansion with a panoramic view. From this vantage point, we take in the majestic Gatun Lake, the ships transiting the Canal and the recent engineering feat of the Canal expansion. Lunch will be served in a restaurant in the City of Colon, followed by a panoramic tour of Colon, before returning to Panama City on the Panama Express Train (a journey of about 1 hour), the world's first interoceanic railway. The rails border the Canal stretch at all times, passing by the still and immense Gatun Lake and through the dense, virgin tropical forest of the Canal Watershed.

**Included:** Bus and train transport, English-speaking tour guide, entry fees, lunch and beverages.

**Recommendations:** Casual clothing, walking shoes, sunblock, insect repellent, hat, sunglasses.

**Note:** The tour is subject to modifications related to the weather and the visit of the of the fortress of Portobelo may be replaced by San Lorenzo Fortress on the banks of the Chagres River. It was from here that the infamous pirate Henry Morgan set off to loot the City of Panama.

DEPARTURE: 8:30 A.M. · RETURN: 7:00 P.M.

### CANAL TRANSIT

This is your chance to get to know the eighth wonder of the world from the best perspective imaginable - on board a boat transiting through the locks. We embark at the dredging division in Gamboa on the Gatun Lake, navigate the Corte Culebra or Gaillard's Cut through the continental divide and head towards the Pedro Miguel Locks, on the Pacific side. Here we can witness the Canal operation, as our ship is hydraulically lowered 9 m. (30 feet).

We continue to the Miraflores Locks, where the boat is again lowered another 18 m. (60 feet), and pass under the imposing Las Americas Bridge, which marks the entrance to the Canal on the Pacific side, before getting off at the Port of Balboa or Amador. Finally, we drive back to the Hotel.

**Included:** Bus and boat transport, English-speaking tour guide, lunch and beverages.

**Recommendations:** Light clothing, comfortable shoes, sunblock, sunglasses and hat.

**Notes:** The duration of the tour depends on transit schedules, and variations of up to two hours may occur.

The vessel used may be different from the one shown in the picture.

The point of departure for the Canal transit may vary.

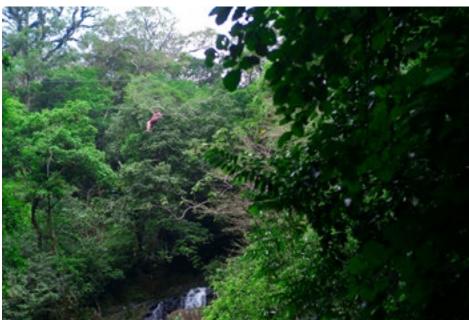
DEPARTURE: 9:00 A.M. · RETURN: 3:30 P.M.

SCHEDULE SUBJECT TO THE ITINERARY OF THE ADMINISTRATION PANAMA CANAL











About 90 minutes from Panama City , lies Antón Valley with its picturesque village, niched in the crater of an extinct volcano. At the crafts market, there are all kinds of local produce, such as tropical flowers, fruits and vegetables, as well as crafts handmade by the villagers themselves. A visit to the Chorro El Macho Waterfall, takes us on a walk through the tropical forest. A visit to the local animal shelter is also on the program.

The shelter serves as a place of recovery for wild animals that have been hurt and need help. At the El Níspero Botanical Garden, we discover a wide variety of flora and fauna from this area, including an orchid nursery.

**Included:** Bus transport, English-speaking tour guide, entry fees, lunch and beverages.

**Recommendations:** Shorts, sneakers, sunblock, hat and insect repellent.

DEPARTURE: 8:00 A.M. · RETURN: 5:00 P.M.

**CANOPY ADVENTURE - ZIP LINE (OPTIONAL):** This is an activity for the adventurous tourist looking for a new challenge! Ascend to the treetops and embark on a journey through the airs, all the while observing the flora and fauna of the tropical rainforest from a unique perspective. The equipment and techniques used are those developed by speleologists and mountain climbers. The Canopy Adventure is developed around the spectacular waterfall at El Chorro Macho in Anton Valley.

**Degree of Difficulty:** I-II • **Minimum Age:** 12 years **Maximum Weight:** 90 kg./200 lbs per person

**Recommendations:** Shorts, sneakers or wet shoes and insect repellent, hat and sunglasses.

**Notes:** Only individuals in reasonable physical health can participate in this activity. Pregnant women and clients under the influence of alcohol or any other intoxicants are not allowed to partake in this activity.

#### CAUSEWAY

### PANAMA



The Panama Canal is one of the world's engineering marvels - ever more so considering that the Canal was built over 100 years ago and still functions with all the original parts! This visit takes us to see the Miraflores Locks, where we can admire the operation of the Canal and the passage of ships (subject to the Panama Canal Authority's transit schedule).

**Duration:** 2 hours.

**Included:** Bus transport and entrance to Miraflores Locks Visitor Center. **Recommendations:** Walking shoes, comfortable clothing, sunblock, sunglasses and hat.

We invite you to know the origins of the Isthmus of Panama through the BIOMUSEUM. Designed by the internationally acclaimed architect Frank Gehry (who also designed the Guggenheim Museum of Bilbao). The building was designed to tell the story of how the isthmus rise from the sea, uniting the two continents, separating a great ocean into two and changing the ecology of the planet forever. Eight galleries and eight "amazement artifacts" tell the story and its huge impact on the planet's biodiversity. An oasis with diverse experiences. It also includes a scenic drive through the Amador Causeway, and a shopping stop at Amphora Duty Free.

**Duration:** 2 hours.

Included: Bus transport, entry fees, English-speaking tour guide and 1

oeverage.

**Recommendations:** Comfortable clothing, sunglasses.



### PANAMANIAN DINNER



Panamanian folklore is best described by the phrase "Panama, crossroads of the world, Heart of the Universe". From the early beginnings, the Panamanian people has forged their identity using an inscrutably simple heart as a tool and an astonishing array of cultural diversity as the raw material.

The result: Primitive African drums, the exquisite national dress pollera inspired by Seville in Spain, the tamborito, and the Celtic voices heard in the cumbia. Flavours from five continents find harmony in one traditional dish. Panamanian folklore truly is the product of on-going cultural blending. Meet the true soul of a living people!

**Included:** Bus transport, traditional dinner, folkloric show.

**Recommendations:** Casual dress.

DEPARTURE: 7:00 P.M. - RETURN: 10:00 P.M.

### CATAMARAN

Isla Taboga is an island in the Gulf of Panama with a colorful history due to the passage of many cultures for their land at just 1 hour by Catamaran from Panama City. Live the best day of beach, relaxation and adventure.

**Included:** Land and sea transportation by catamaran, drinks and lunch.

**Non Included:** Guided walk around the island, umbrella and chair rental. They have an additional cost.

**Recommendations:** Light clothing, sports shoes, repellent, bathing suit, sunscreen, beach towel.

**Note:** Only individuals in reasonable physical health can participate in this activity. Pregnant women and clients under the influence of alcohol or any other intoxicants are not allowed to partake in this activity. Weather conditions may cause the visit to the waterfall to be cancelled. In that case, the visit will be limited to the community.

DEPARTURE: 7:45 A.M. - RETURN: 4:00 P.M.



## CITY TOUR

Panama City is distinguished by hosting three cities in one, and this excursion takes us to know two of them in depth. The Old Town, where you can visit, among others, the Golden Altar, the Plaza de Francia and Las Bóvedas. Panoramic walk through modern Panama City

We also visited the largest shopping center in Central America, Albrook Mall, which has stores for shoes, sporting goods, handicrafts, clothing for the whole family, and electrical appliances.

**Included:** Bus transport, English-speaking tour guide, Albrook Mall discount coupons, and beverages (2 bottles of water)

**Recommendations:** Comfortable walking shoes, sunscreen, sunglasses, and a hat.

DEPARTURE: 9:00 A.M. · RETURN: 4:30 P.M.









### TORO

The Bocas del Toro Archipelago encompasses part of the International Natural Park "La Amistad", as well as Panama's only marine park, "Parque Nacional Marítimo Bastimentos" - a testimony as good as any to the province's extensive beaches, pristine coral reefs and virgin rain forests. The biodiversity of the region is truly remarkable.

Of further interest is the Afro-Caribbean influence in the local culture, as showcased through architecture, cuisine and other forms of folkloric expression. Optional tours: Take this unique opportunity to enjoy a boat tour to the bird sanctuary on the rocky island of Swan's Cay or visit the coral reefs of Cayos Zapatillas and the small islands of the mangroves or walk the Rana Roja Trail, in search of the Oophaga Pumilio or Strawberry Poison-Dart Frog, the species of amphibian after which the path is named. A boat ride to Dolphin Bay is also recommended.

**Duration:** 1 day / 1 night

Maximum Weight de Equipaje: 12 kg./26 lbs per person Note: Flights are subject to change without prior notice.

**Included:** Bus transportation Hotel-Albrook Airport-Hotel, roundtrip air fare, greeting at Bocas Airport and transfer to the Hotel, accommodation in standard air-conditioned room, breakfast and taxes.

No Included: Beverages

**Recommendations:** Comfortable clothes, wet shoes or sport shoes, insect repellent, bathing suit, sunblock, sunglasses, snorkeling gear, beach towel, passport, cash for purchases.

### YALA INDIGENOUS

COMMUNITY

Established in 1938 as an autonomous indigenous territory, Guna Yala, with its simple beauty, generous people and exceptional forests, offers a wonderful holiday experience away from mass tourism. The archipelago is surrounded by the mountain range of San Blas: Lonely guardians hovering over the deserted islands, a mountainous backdrop covered with old-growth forest!

The exotically enchanting San Blas/Guna Yala Archipelago has a coastline of 200 miles dotted with islands, coral reefs and white sandy beaches. Guna Yala is in the care of one of the most traditional indigenous civilizations in the Americas:The Guna Indians, whose culture is doubtlessly the most wellpreserved among all the American indigenous tribes. The Gunas have been given the authority to establish their own self-ruled territory, "La Comarca de Guna Yala", where a tribal parliament rules over the local population. Take a leisurely walk through a traditional village, while interacting with the natives and taking the opportunity to buy some pretty molas, the finest in Guna craftsmanship. In the morning, you have a boat at your disposal to visit a nearby beach or coral reef for some unforgettable snorkeling.

**Maximum Weight de Equipaje:** 12 kg./26 lbs per person.

**Duration:** 2 nights / 2 days

**Included:** Bus transportation Hotel-Albrook Airport-Hotel, air fare, greeting upon arrival and transfer by boat to the island, community taxes, lodging in simple Guna style rooms, meals (seafood based), community tour, beach tour.

Not Included: Beverages.

**Recommendations:** Comfortable clothes, wet shoes or sneakers, insect repellent, bathing suit, sunblock, sunglasses, snorkeling gear, bottled water, beach towel, passport, cash for purchases, Cable & Wireless phone card, change of clothes.

**Note:** Flights are subject to change without prior notice.





### SIGHTSEEING



Panama City is characterized by having "three cities in one" - the original settlement, the colonial city and the modern metropolis. We visit the colonial city - or Casco Antiguo, designated as a World Heritage Site by UNESCO with attractions such as the Golden Altar, the Plaza de Francia, Las Bovedas.

Appreciate the panorama of the modern city of Panama and the waterfront coastal strip (Cinta Costera) where we find the monument to Vasco Núñez de Balboa, discoverer of the South Sea. Panoramic tour on the Amador Causeway from where you have a magnificent view of the city, and a shopping stop at Amphora Duty Free.

**Duration:** 2 hours.

Included: Bus transport, English-speaking tour guide and beverages.

**Recommendations:** Walking shoes, comfortable clothing, sunblock,

sunglasses and hat.

#### **DIVING**

#### IMPORTANT INFORMATION

All divers need to show a valid dive certificate upon registering for the excursion. No exceptions!

Only individuals in reasonable physical health can participate in this activity.

Pregnant women and clients under the influence of alcohol or any other intoxicants are not allowed to partake in this activity.



## SEA AT PORTOBELO



The wonders of the Caribbean Sea are renowned around the world: Multicoloured fish, oddly-shaped corals and clear waters cast their spell on all avid divers. Portobelo is the preferred place in Panama to practice diving, due to the abundant marine environment. Among the species found here are angelfish, butterfly fish, surgeon fish, blue tang, parrot fish and sergeant majors. The dives will take place in Portobelo Bay, once an important port through which the riches taken from South America were shipped to Spain - you will be diving close to where it is believed Sir Francis Drake found his last resting place! Two dives with Dive master. Enjoy a traditional home-cooked Panamanian lunch.

**Included:** Ground transport to Portobelo lunch **(DRINKS NOT INCLUDED)**, transport on standard boat with a capacity for 10 passengers and with all the necessary safety equipment, professional captain, English-speaking Dive Master, 2 tanks and all dive gear.

**Recommendations:** Sunblock, dive certificate, logbook, seasickness medication, cash for drinks and purchases, passport, light and simple clothing, wet shoes, beach towel.

DEPARTURE: 8:00 A.M. - RETURN: 4:00 P.M.

## TABOGUILLA ISLANDS

Two dives at the sites surrounding the island of Taboga / Taboguilla / Uraba and the neighbouring islands. You will be able to observe a sunken sailboat, a steamboat almost at water level, ideal for pictures of fish, the famous "Taboo reef" starting almost at the water surface and dropping to a depth of 70 to 90 feet

**Included:** Bus and boat transport, English-speaking captain, English-speaking Dive Master, two tanks, snack and soft drinks.

**Recommendations:** Sunblock, dive certificate, logbook, seasickness medication, cash for drinks and purchases, wet shoes, beach towel, insect repellent and hat.

DEPARTURE: 8:00 A.M. - RETURN: 3:00 P.M.



# AND OPERATIONS PANAMA CIUDAD

- Rates in American dollars.
- · Rates per person (unless otherwise indicated).
- · Children from 0 to 2 years old free.
- · Children over 3 years old pay adult rate.
- All taxes included.
- · Rates are subject to change with prior notice.
- · Client must present their service voucher.
- · Client confirmed for the tour and does not show up at the agreed time, there will be no right to refund.
- · All the tours need to get a minimun of people.
- Excursions that depend of the weather or maritime conditions can be canceled at the last moment.

#### CANCELLATIONS AND NO SHOW

- In the event of a cancellation, these must be reported 24 hours before the service.
- For cancellations more than 24 hours prior to the departure of the tour, a penalty of 20% of the total paid will be applied.
- It will apply 100% of the refund in cases of: Illness with justification / Cancellations due to natural factors: Weather, navigation, force majeure, public order, among others / Not to meet the minimum number of passengers to carry out the activity.



#### **TOURS & TRANSFERS**

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